

## TIPS & INFORMATION

### Transportation Tips for Disney Resort hotel Guests



#### RESORT BUS SERVICE

Available from the **Gateway adjacent to Town Center** to Disney Resort hotels. Direct service to Theme Parks is available from Disney Resort hotels.



#### WALKING PATH

Available from the **Marketplace Bridge** to Disney's Saratoga Springs Resort & Spa.

#### Guest Services

Please visit the *Disney Springs*® Welcome Center located in Town Center for Guest Relations services including:

- Questions and Concerns
- Dining Reservations
- Separated Guest Assistance
- *My Disney Experience* app Assistance
- Lost and Found
  - To report a lost item, please visit [disneyworld.com/lostandfound](http://disneyworld.com/lostandfound).
- Quiet Room for Nursing Mothers
- Services for Guests with Disabilities
- Services for International Guests
- Stamps

#### Ticketing Needs

For assistance with tickets please visit the Disney Ticket Center in Town Center.

#### Disney PhotoPass® Service

Visit the *Disney PhotoPass* Studio to get your Disney family portrait and purchase Memory Maker.

#### Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways™ is prohibited. Guests may be asked to leave if deemed appropriate. Additional details and a complete listing of property rules are available for viewing at [disneyworld.com/rules](http://disneyworld.com/rules) or at Guest Relations.

#### Hours of operation may vary by location

For details, please contact the restaurant or store you'd like to visit.



**Disney Wild About Safety**® Get Wild About Safety with Timon and Pumbaa! Visit [disneywildaboutsafety.com](http://disneywildaboutsafety.com) for vacation safety tips, games and videos.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.



Please look for the recycling containers throughout *Disney Springs* and join us in our commitment to the environment.



Pets are not allowed at *Disney Springs*.



Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).



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## IMPORTANT NOTICE



### COVID-19 WARNING

We have taken enhanced health and safety measures—for you, our other Guests, and Cast Members. You must follow all posted instructions while visiting *Walt Disney World*® Resort.

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting *Walt Disney World* Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy and safe.

## HEALTH AND SAFETY REMINDERS

For your safety and the safety of other Guests and Cast Members:



**WEAR A FACE COVERING AT ALL TIMES UNLESS STOPPED TO EAT OR DRINK**



**MAINTAIN PHYSICAL DISTANCING**



**WASH YOUR HANDS OFTEN WITH SOAP AND WATER OR WITH ALCOHOL-BASED SANITIZER**



**WHEN COUGHING OR SNEEZING, COVER YOUR MOUTH AND NOSE**



**AVOID TOUCHING EYES, NOSE OR MOUTH**



**FACE COVERINGS MUST FULLY COVER NOSE AND MOUTH**

English

# GUIDEMAP

# DISNEY SPRINGS



Scan this QR code with your smart phone to download the *My Disney Experience* app and access a map of *Disney Springs*, step-by-step walking directions and real-time information.

Follow @DisneySprings on Twitter and Instagram

# HAPPILY WHATEVER YOU'RE AFTER

—Only at *Disney Springs*

## DINE

Looking for something new?

#### City Works Eatery & Pour House

is the newest restaurant at *Disney Springs* and the perfect spot to catch a game on the big screen! Enjoy a menu featuring twists on American classics as well as an impressive selection of drinks—including 90 draft handles.



#### Mobile Food & Beverage Ordering

is available at D-Luxe Burger via the *My Disney Experience* app. In addition to the current payment options, you can now pay for your Mobile Order using a Disney Gift Card, Disney Rewards Redemption Card and Apple Pay. \*Apple Pay is a trademark of Apple, Inc.



## SHOP

From fun brands to brand-new fun, there are more retail choices than ever before. **With nearly 100 Shopping Destinations**, there's something for everyone!

Be sure to visit **World of Disney**® store—it's the world's largest Disney merchandise location, now with even more magic! Here, you'll also find reusable shopping bags available for a low price.

## PAYMENT OPTIONS



#### WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Welcome to *Disney Springs*—a distinctly different destination, in the best way. Day or night, this is the place for fashion-forward finds at flagship stores and unique boutiques, culinary creations from world-class chefs, and an open-air promenade with Florida flair that only Disney could deliver.

## PLAY

Experience an incredible mix of entertainment and family fun.

- Enjoy an upscale spin on a classic American pastime—with fun to spare! At **Splitville Luxury Lanes** you will be immersed in nostalgic, retro-glam vibes across two floors. In addition to 10-Pin bowling, Feather bowling, billiards, and lively bars, Splitville features flat-screen televisions throughout, live music and an eclectic contemporary menu!



- Soar up to 400 feet high in the world's largest hand-painted helium balloon with **Aerophile—The World Leader in Balloon Flight**.
- Venture from land to sea when you take a guided tour of Lake Buena Vista aboard a fully-restored vintage **Amphicar** at The BOATHOUSE.



Offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.



Get Smart Maps when you download the FREE My Disney Experience app today!

Complimentary Wi-Fi  
Wi-Fi is available in most areas.

LEGEND	
	Restrooms
	Companion Restrooms
	Automated External Defibrillators
	Guest Relations
	Lost and Found
	Service Animal Relief Areas
	Smoking Area
	ATMs Presented by Chase
	Stroller Rentals Hosted by Huggies™
	Wheelchair Rentals
	Must transfer from wheelchair/ECV
	Must transfer to standard wheelchair
	Assistive Listening
	Entertainment
	Food & Beverage
	Shopping
	Guest Services
	Disney Visa® Card Application Center
	Disney Vacation Club® Information Center
	Distinctly Disney Offerings
	Mobile Food & Beverage Ordering
<b>DINING INFORMATION</b>	
\$ = \$14.99 and under per adult	
\$\$ = \$15-\$34.99 per adult	
\$\$\$ = \$35-\$59.99 per adult	
\$\$\$\$ = over \$60 per adult	

### SERIOUS SHOPPING Fashions & Sportswear

American Threads.....	55
Anthropologie.....	91
Columbia Sportswear.....	65
DisneyStyle.....	18
Everything But Water.....	67
francesca's.....	94
Free People.....	71
JOHNNY WAS.....	72
Kate Spade New York.....	73
LACOSTE.....	79
Levi's®.....	89
Lilly Pulitzer.....	70
New! lululemon.....	97
Temporarily Closed NBA Store.....	5
New Concept Coming Soon.....	54
Pelé Soccer.....	13
Ron Jon Surf Shop®.....	85
Shore.....	81
Stance.....	82
Superdry.....	83
Tommy Bahama.....	52
Tren-D.....	122
Twenty Eight & Main at Marketplace Co-Op.....	121
UNDER ARMOUR® BRAND HOUSE.....	98
UNIQLO.....	108
Volcom.....	88
ZARA.....	57

### Toys & Games

Build-A-Dino® by Build-A-Bear Workshop® at T-REX™.....	110
Dino-Store at T-REX™.....	110
The LEGO® Store.....	112
Once Upon a Toy.....	125
Star Wars™ Galactic Outpost.....	17
Star Wars Trading Post.....	129
Super Hero Headquarters.....	16

### Jewelry & Accessories

ALEX AND ANI®.....	93
Chapel Hats.....	45
Cherry Tree Lane at Marketplace Co-Op.....	121
Coach.....	77
Edward Beiner.....	106
Ever After Jewelry Co. & Accessories.....	102
Kipling.....	95
Luxury of Time by Diamonds International.....	78
Na Hoku—Hawaii's Finest Jewelers Since 1924.....	107
New Concept Coming Soon.....	99
Oakley.....	34
Pandora® Jewelry.....	105
Sunglass Icon®.....	14
UNode50.....	101
Vera Bradley.....	68

### Beauty & Health

The Art of Shaving.....	30
Basin.....	117
Kiehl's Since 1851.....	100
L'Occitane en Provence.....	96
M•A•C Cosmetics.....	76
Origins.....	75
Savannah Bee Company.....	33
Sephora.....	80

For additional Disney Springs retailers, including carts and kiosks, download the My Disney Experience app.

### Home Décor, Gifts & Specialty

The Art Corner by Artistic Talent Group.....	130
The Art of Disney.....	138
Temporarily Closed Bibbidi Bobbidi Boutique.....	126
The BOATHOUSE® BOATIQUE.....	44
Coca-Cola® Store.....	62
Crystal Arts by Arribas Brothers.....	118
D-Tech on Demand at Marketplace Co-Op.....	121
Disney Centerpiece at Marketplace Co-Op.....	121
Disney's Days of Christmas.....	136
Disney's Pin Traders.....	128
Disney Tails at Marketplace Co-Op.....	121
Disney's Wonderful World of Memories.....	137
House of Blues® Gear Shop.....	3
New! Lovepop.....	84
Future Location M&M'S™.....	6
Orlando Harley-Davidson®.....	87
Rainforest Cafe® Retail Village.....	139
Shop for Ireland.....	38
Sosa Family Cigars.....	12
The Store at Planet Hollywood®.....	50
Sugarboo & Co.....	66
WonderGround Gallery at Marketplace Co-Op.....	121
World of Disney® store.....	115

### Footwear

havaianas.....	47
Johnston & Murphy.....	53
Melissa Shoes.....	92
SANUK.....	31
Sperry.....	69
UGG.....	56

### UNIQUE ENTERTAINMENT & ATTRACTIONS

Aerophile—The World Leader in Balloon Flight.....	22
AMC® Disney Springs® 24.....	11
AMC® Disney Springs® 24 Dine-In Theatres.....	19
Disney PhotoPass® Studio.....	120
Future Location Drawn to Life by Cirque du Soleil and Disney.....	1
House of Blues® Music Hall.....	3
Marketplace Carousel.....	135
Kipling.....	127
Temporarily Closed NBA Experience.....	5
Splitsville Luxury Lanes™.....	7
Vintage Amphicar Tours.....	43

### FOOD & BEVERAGE Quick Service

The Basket at Wine Bar George \$.....	39
Future Location Beatrix.....	9
Blaze Fast-Fire'd Pizza \$.....	59
Chicken Guy! \$.....	51
Cookies of Dublin \$.....	38
D-Luxe Burger \$.....	60
EARL OF SANDWICH® \$.....	133
Food Trucks at Exposition Park \$.....	20
Frontera Cocina To-Go Window \$.....	103
Marketplace Snacks \$.....	123
Morimoto Asia™ Street Food \$.....	36
Pepe by José Andrés \$.....	8
Pizza Ponte \$.....	25
Puck's \$.....	64
The Polite Pig \$.....	86
The Smokehouse at House of Blues® \$.....	2

### Table Service

Future Location Beatrix.....	9
The BOATHOUSE® \$\$\$.....	44
Chef Art Smith's Homecomin' \$\$\$.....	29
New! City Works Eatery & Pour House \$\$\$.....	4
The Edison \$\$\$.....	26
Enzo's Hideaway \$\$\$.....	24
Frontera Cocina \$\$\$.....	103
House of Blues® Restaurant & Bar \$\$\$.....	2
Jaleo® by José Andrés \$\$\$.....	8
Maria & Enzo's \$\$\$.....	25
Morimoto Asia™ \$\$\$.....	36
Paddlefish \$\$\$.....	49
Paradiso 37, Taste of the Americas \$\$\$.....	27
Planet Hollywood® \$\$\$.....	50
Rainforest Cafe® \$\$\$.....	139
Raglan Road™ Irish Pub and Restaurant \$\$\$.....	37
Splitsville Dining Room \$\$\$.....	7
STK Orlando® \$\$\$.....	28
T-REX™ \$\$\$.....	110
Terralina Crafted Italian \$\$\$.....	48
Wine Bar George \$\$\$.....	39
Wolfgang Puck® Bar & Grill \$\$\$.....	64

### Specialty Food & Beverage

Amorette's Patisserie.....	90
AristoCrepes.....	132
B.B. Wolf's Sausage Co.....	111
The Daily Poutine.....	109
Disney's Candy Cauldron.....	15
Erin McKenna's Bakery NYC.....	46
New! Everglazed™ Donuts & Cold Brew.....	10
The Ganachery.....	32
Ghirardelli® Soda Fountain & Chocolate Shop.....	119
New! Gideon's Bakehouse.....	35
Goofy's Candy Co.....	131
Joffrey's Coffee and Tea Company®.....	42
The Spice & Tea Exchange®.....	134
Sprinkles.....	104
STARBUCKS® at Disney Springs® Marketplace.....	114
at Disney Springs® West Side.....	21
Vivoli il Gelato.....	41

### Lounges

Coca-Cola® Store Rooftop Beverage Bar.....	62
Dockside Margaritas.....	124
Jock Lindsey's Hangar Bar.....	40
Lava Lounge at Rainforest Cafe®.....	139
Stargazers Bar.....	50

### Carts & Kiosks

Disney Springs® West Side Locations.....	23
Häagen-Dazs®.....	
Sunshine Churros.....	
Wetzel's Pretzels.....	
YeSake.....	
Disney Springs® Marketplace Locations.....	
Joffrey's Handcrafted Smoothies.....	113
Sunshine Churros.....	116
Wetzel's Pretzels.....	113

### GUEST SERVICES

Disney Springs® Welcome Center.....	
Guest Relations.....	61
Disney Ticket Center.....	58
Sundries.....	
Strollers and wheelchairs.....	63
Town Center Storage House.....	
Lost and Found pick-up window.....	74